

Early Warning & Recall

The feed and/or food safety of our products receives the highest priority throughout all of our operations. All measures which are needed to guarantee this are being implemented in full without any concessions. If, despite all the precautionary measures taken, products do not comply with legal requirements or with provisions of the assurance schemes our entities are certified for, then all the actions taken are intended to limit (any) negative consequences to a minimum.

With regards to the above, two important steps must be recognized:

Early Warning: detecting and reporting any irregularity in the products handled by our entities and reacting quickly by communicating accordingly;

Recall: blocking and, whenever necessary, recalling of products already delivered.

The responsibility for early warning & recall lies with the coordinator of the recall team, assisted therein by the recall team. The quality manager acts as coordinator.

If any irregularities are discovered in the products delivered by our entities the local quality department should be contacted as soon as possible:

Company	Country	Name	Phone	Mobile	E-mail
Cefetra Group		Audrey Rensen	+31 10 400 7875	+31 6138 56 920	quality@cefetra.nl
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Cefetra Ltd.	United Kingdom	Hannah Kane	+44 141 445 7321	-	ltd_quality@cefetra.co.uk
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If they are not reachable you can contact the Cefetra group contact or the local trader of the relevant product.